

City Dog USA

Dog Daycare Information and Policies

The purpose of City Dog USA Doggie Daycare is to provide a safe, fun and stimulating social environment for dogs during weekday & weekend business hours. To ensure the safety and health of your pet, we require all guests to comply with the following rules and regulations:

AGE: All dogs must be at least twelve weeks of age or older with 3 sets of vaccinations.

SEX: All dogs over 6 months of age must be spayed or neutered

Vaccinations: All dogs must have up-to-date vaccinations. Owners must submit written proof of DHLPP and bordatella. Titers will be accepted in lieu of vaccinations for dogs over 1 year of age. Rabies is required for puppies over 4 months of age.

HEALTH: All dogs must be in good health. Owners will be asked to certify their dog(s) are in good health and have not been ill with a communicable condition in the last 30 days. Upon admission, all dogs must be free from any condition that could potentially jeopardize other guests. Dogs who have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted.

BEHAVIOR: All dogs must be non-aggressive and not food or toy protective. Owners will be asked to certify their dogs have not harmed or shown any aggressive or threatening behavior towards any person or any other dog. Please remember that your pet will be spending time with other pets and the safety and health of all animals is our main concern.

APPLICATION: All dogs must have a complete, up-to-date and approved enrollment form on file. There is a one time, \$10.00 non-refundable application screening fee for each dog.

FEES: Fees are based on a pass plan. A pass is valid for 6 months from date of purchase.

One day pass: \$30.00

Five day pass: \$125.00 (\$25.00 per day)

Ten day pass: \$230.00 (\$23.00 per day)

Twenty day pass: \$385.00 (\$19.25 per day)

Unlimited monthly pass: \$340.00(Monday-Friday daycare)

Additional dogs: 25% discount on the pass that you have selected for each additional dog. Ex: 20 day pass=\$385.00 for 1st dog, \$288.75 for 2nd dog. Total price for 20 day pass for 2 dogs: 673.75.

*For your convenience we accept cash, check, MC, Visa, Discover and American Express.



"Where Charlotte's Hip Hounds Hang Out"

704.338.WOOF(9663)

www.citydogusa.com

CITY DOG USA DAYCARE ENROLLMENT APPLICATION

To enroll in daycare, simply print and complete this form and return it to City Dog USA, 1100 North Tryon Street, Charlotte, NC 28206, **along with the completed veterinary form and a check or money order for \$10.00 for each pet.** You may enroll through the mail, or if you prefer, you may drop your application off in person. We will review your application and call you to schedule your dog.s interview.

Date _____

Owner Information

Name _____

Address _____

Email _____

Home Phone _____ Work Phone _____

Cell Phone _____

Emergency Contact other than owners:

Name _____ Relationship _____

Phone _____

Office use only

App _____ Computer _____ Interview set _____

RV _____ DHLPP _____ Bordatella _____

CITY DOG USA Veterinary Form

This form is required for all first time City Dog USA, Inc. daycare/training participants.

Please have your veterinarian complete this form.

The information below is necessary for the health and safety of all participating dogs including yours. City Dog USA will accept blood titers in lieu of vaccinations on all dogs over one year of age.

****This form must be included with your daycare/training enrollment application. Otherwise this application will not be considered complete.****

Owner's Name: _____

Owner's Address: _____

Dog's Name: _____ Breed: _____

Age: _____ years/months

Male Female (circle one) Fertile Spayed/Neutered (circle one)

Please fill in the date of *last vaccination* for the following:

DHLP _____ Rabies _____ 1yr 3yr (circle one)

PARVO _____ Bordatella _____

Comments: _____

In my opinion, as a licensed veterinarian, the dog described above is of sufficient health to participate in the City Dog USA daycare program.

Signature: _____

Printed name: _____

Clinic Name, address and phone number:

Your Dog's Information

Name _____ Breed _____

Age _____ DOB _____ Weight _____ Sex _____

Veterinarian

Name _____

Address _____

Phone _____

Pet Personality Profile

General Information

How did you hear about City Dog USA? _____

How long have you owned your dog? _____

Where did you get your dog? _____

If adopted, do you have knowledge of your dog.s past history? _____

Number of people in your household? _____

Adult males _____ Adult females _____

Male children/ages _____ female children/ages _____

Does your dog like children? _____ Describe how your dog behaves around children? _____

Is your dog spayed/neutered? _____ If yes, what age was this done? _____

List other animals in your household:

Species	Breed	Altered?	Age/Sex
_____	_____	_____	_____
_____	_____	_____	_____

Describe how your dog gets along with other animals in your household: _____

Health and Grooming

What kind of flea preventative is your dog on? _____

What kind of heartworm preventative is your dog on? _____

Does your dog have hip dysplasia? _____ If yes, what restrictions need to be placed on your dog's activities or movements? _____

Does your dog have allergies? _____

Does your dog like to be brushed? _____

How often do you brush or comb your dog's coat? _____

What kind of brush and or comb do you use? _____

How does your dog react to having his/her nails clipped? _____

Does your dog have any sensitive areas on his/her body? _____

Where are your dog's favorite petting spots? _____

Behavior

Do visitors bring their dog(s) to your home? _____ If yes, how does you dog react? _____

How does your dog react to a stranger coming into your home or yard? _____

Does your dog ever bark or growl at anyone passing outside your home or yard? _____

Are there any kinds of people your dog automatically fears or dislikes? _____

How does your dog react to puppies? _____

What does your dog do when you are not at home? _____

How does your dog act when you get home at the end of the day? _____

What does your dog do to show he/she is happy? _____

How does your dog react to other dogs approaching it when you are out on a walk? _____

How many times per week is your dog walked outside? _____

How long are your walks? _____

Has your dog ever jumped on someone? _____ What were the circumstances? _____

Has your dog ever growled at someone? _____ What were the circumstances? _____

Has your dog ever bitten someone? _____ What were the circumstances? _____

Has your dog ever climbed or jumped over a fence? _____ How high was it? _____

Does your dog have any problems in the following areas? If yes, describe:

Mouthiness _____ Housetraining _____

Barking _____ Digging _____

Ignoring commands _____ Jumping _____

Is your dog frightened by any noises? _____

Is your dog frightened or nervous around anything else? _____

Has your dog ever growled or snapped at anyone taking food or toys away? _____

Has your dog ever shared his/her food or toys with other animals? _____

Does your dog play with any toys? _____ If yes, what kind of toys does your dog like

And what games does he/she play with the toys? _____

Does your dog play with other dogs? _____ What kinds of dogs does your dog like to play with? _____

Does your dog prefer to play with male or female dogs? _____

Does your dog know any tricks? _____

Has your dog ever had any formal obedience training? _____ If yes, when and where? _____

What commands does your dog know? _____

Do you walk your dog on your left or right side? _____

What kind of collar do you use when you walk your dog? _____

Is it effective in keeping him/her under control? _____

Does your dog know any hand commands? _____

Does your dog have a bathroom command? _____

Does your dog have a play command? _____

Does your dog have a quiet command? _____

Is your dog crate trained? _____

What kind of food do you feed your dog and how often? _____

Do you have a fenced in yard? _____

Pet Contract

THIS CONSTITUTES A CONTRACT BETWEEN CITY DOG USA AND THE PET OWNER WHOSE SIGNATURE APPEARS BELOW (HEREINAFTER .OWNER.):

1. Owner agrees to pay the rate for overnight boarding and/or daycare provided and any additional services requested, if any, at the rates in effect on the date the pet is checked into City Dog USA as a guest.
2. All charges incurred by the Owner shall be payable upon pick-up of pet. City Dog USA shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by City Dog USA. The Owner hereby agrees that in the event the charges are not paid when due in accordance with this contract, City Dog USA may exercise its lien rights upon ten days written notice given by City Dog USA to Owner by certified mail to address currently on record. City Dog USA may dispose of the pet for any and all unpaid charges, at private and public sales, at the sole discretion of City Dog USA, and Owner specifically waives all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of pet care or other charges delinquent, plus costs of sale, the owner shall be liable to City Dog USA for the difference. All monies realized by City Dog USA at such sale, over and above charges due and costs of sale shall be paid to owner.
3. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties.
4. By signing the Contract and leaving pet with City Dog USA, Owner certifies to the accuracy of all information given about pet. City Dog USA reserves the right to deny admittance to Owner's pet for any reason at any time.
5. Owner represents that he or she is the sole Owner of the pet and that the pet is free and clear of all liens and encumbrances.
6. Owner represents that, to the best of the Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty day period prior to check-in. During the period of this Contract, Owner also agrees to notify City Dog USA of any known exposure of the pet to a communicable disease and hold pet out of attending City Dog USA until pet is symptom-free or a minimum of thirty days or written veterinary clearance. Owner further agrees to maintain currency of vaccinations as required by City Dog USA.
7. Owner further agrees to pay all costs and charges for all veterinary costs for the pet during the period said pet is in the care of City Dog USA
8. Owner certifies that pet is up to date on vaccinations against DHLPP and Bordatella.
9. Owner understands that all pets at City Dog USA are fully vaccinated. However, it is still possible for Owner's pet to become ill, even if vaccinated. Owner understands that this is not due to any circumstance or conditions at City Dog USA, and agrees to not hold City Dog USA liable in the event their pet becomes ill during or after its stay.
10. In the event Owner's pet should need medical attention for illness or injury during its stay, City Dog USA is expressly authorized to engage the services of a veterinarian, administer medicine, or give other requisite attention to the pet. Owner shall pay for all expenses relating to said medical attention and treatment, including the cost of required medications.
11. Owner further agrees to provide proof of preventative flea/tick treatment program and to be financially responsible for any required treatment for fleas/ticks, if determined necessary by City Dog USA.
12. City Dog USA shall exercise reasonable care for the pet delivered by the Owner to the pet care facility. If interactive daycare is provided, owner recognizes and accepts potential risks. As long as reasonable care and precautions are followed, City Dog USA will not be held liable for any problems which develop.

13. It is expressly agreed by the owner that City Dog USA.s liability shall in no event exceed the current chattel value of a pet of the same species, or \$250.00 per pet, whichever is less.
14. Owner agrees to be solely responsible for any and all acts or behavior of the Owner's pet while said pet is in the care of City Dog USA, to include payment of costs for injury to staff or other pets or damage to facilities cause by the pet.
15. Owner further understands and agrees that in admitting their pet to City Dog USA that Owner represents that their pet has not harmed or shown aggressive or threatening behavior towards any person or any other pet.
16. This Contract contains the entire agreement between both parties. All terms and condition of this contract shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and City Dog USA.
17. Any controversy or claim arising out of or related to this Contract, or breech thereof, or as the result of any claim, or controversy involving the alleged negligence by any part to this Contract, shall be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrary may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party.

I certify that I have read and understand the policies of City Dog USA as set forth on the preceding pages of this Pet Contract and that I have read and understand the conditions and statements of the agreement.

Print Name

Pet(s) Name

Owner's Signature(s)

Date